

DWSD IS HERE TO HELP

No One Has To Lose Their Water Service In Detroit

The Detroit Water and Sewerage Department (DWSD) Lifeline Plan is Detroit's new water affordability program. Once enrolled, **you start fresh with a zero balance** – your DWSD past due amount is erased. Then, you receive the following benefits when you pay your monthly Lifeline Plan bill:

- **Affordable fixed bill** based on household income and number of household members;
- Get up to **1,125 gallons of indoor water usage per household member per month**;
- **Shutoff protection** while on the plan and as long as you pay your monthly bill; and
- You **MAY** receive a **water audit and/or minor plumbing repairs** based on program guidelines of the available regional, state and federal funding and philanthropic grants.



Call Wayne Metro at

313-386-9727

Complete online application at
waynometro.org/DWSDlifeline



TIER 1

135% FPL*

**Federal poverty level*

You Pay Monthly

\$18

For water, sewer & drainage
if your income is:

Number of People Living in the Household	Maximum Annual Household Income
1	\$20,331
2	\$27,594
3	\$34,857
4	\$42,120
5	\$49,383
6	\$56,646
7	\$63,909
8	\$71,172

TIER 2

136% - 150% FPL*

You Pay Monthly

\$43

For water, sewer & drainage
if your income is:

Number of People Living in the Household	Maximum Annual Household Income
1	\$22,590
2	\$30,660
3	\$38,730
4	\$46,800
5	\$54,870
6	\$62,940
7	\$71,010
8	\$79,080

TIER 3

151% - 200% FPL*

You Pay Monthly

\$56

For water, sewer & drainage
if your income is:

Number of People Living in the Household	Maximum Annual Household Income
1	\$30,120
2	\$40,880
3	\$51,640
4	\$62,400
5	\$73,160
6	\$83,920
7	\$94,680
8	\$105,440

The above Federal Poverty Level thresholds are based on the date posted on the bottom of this flier.

DWSD has developed this water affordability program to keep everyone's rates low. This is also why water conservation is built into the program. Once your water debt is erased and you are enrolled, please pay your income-based monthly bill to avoid a service interruption.

TAKE PART: Tap into the Lifeline Plan

10/30/50 Payment Plan

The 10/30/50 plan was developed by the Detroit Water and Sewerage Department (DWSD) for **Detroit residents and businesses** that experience difficulty in paying their past due water and sewerage bills. There are no income restrictions to qualify. The plan affirms DWSD's commitment to assist our customers with a payment plan that provides solutions to avoid service interruption.

TO ENROLL:

- 1** The account must be in the resident's or business's name;
- 2** Customer makes a down payment of 10%, 30% or 50% of the past due balance (30% or 50% for nonresidential accounts):
 - Percentage is based on the number of payment plans the customer entered in the last 18 months; first time is 10%, second time 30%, third time or more 50%
 - The balance of the past due amount is equally spread over a 6-24 month period which the customer pays in addition to the normal monthly bill (months are determined by the balance owed);
- 3** All payments must be made in full and on time to stay in the plan.

For more information, please contact
DWSD Customer Service at 313-267-8000 or visit detroitmi.gov/DWSD.



Water & Sewerage
Department

ENROLL TODAY
313-267-8000
detroitmi.gov/DWSD